

IT Project Manager

Professional Profile

I am an IT Professional with a solid and varied experience in **IT management** for **International companies**, where I developed an ample vision of the main processes and flows. I build innovative, effective and flexible **solutions** - not simply technical - such as ERP, Document Management Systems, Service Desks and Desktop Management frameworks.

Information Security and **Data Protection** drive my whole activity as a consultant: with the advent of **GDPR** I help companies to **assess** their infrastructures and procedures, evaluate the **risks**, define mitigation plans and apply **best practices** to **protect** their digital assets.

I developed strong analysis and **problem solving** capabilities: through **simplification**, standardization and streamlining of organizational and operational processes I reach high levels of both efficiency and savings.

My natural service attitude and communication capabilities ease effective cooperation with all the roles inside and outside the company, reaching high levels of customer satisfaction.

Professional Experience

From 2016



Information Security & Data Protection Consultant

Freelance

I help firms and Small/Medium Companies to **assess** their digital infrastructure and their processes, evaluate the risks, in order to adopt the **best practices** to **protect** their **data** and digital assets, comply with regulation (**GDPR** et alt.) and ensure business **resilience** and **continuity**.

Supported by my wide experience I streamline processes and IT structures and I help to make them effective, **simplifying** the adoption of digital solutions and saving resources (time, money, effort).

As a **trainer** and tutor I transfer my knowledge to postgraduate students, giving classes in Information Security & Data Protection, and to employees, holding "Information Security Awareness" education plans.

2015 - 2016



Project Manager

IBM Italia spa - Segrate (MI) (*International ICT company*)

I implemented a wide **Document Management System** project including **e-invoicing** and digital archiving for about 200,000 documents for customer's 40 legal entities. In detail:

- electronic archiving of fiscal documents
- internal approval workflows
- e-invoicing to public companies
- accounts payable portal for invoice upload
- procurement and supplier contracts archiving

Results:

I authorize the processing of my personal information as per current Regulation (D. Lgs 101/18).

The solutions I implemented allowed to de-materialize 50,000 documents in the first 3 months, with a 25% cost reduction in paper archiving. Approval workflows reduced internal document flows and error incidence in payments by 50%.

2005 - 2015



Service Manager

Fast srl - Milano (*International Shared Service Center - Advertising and Media*)

I organized a new **Service Desk**, coordinating 30 Technicians for 2,200 users in 40 sites and introducing **ITIL-oriented** methods and standardized tools. In detail:

- Ticketing system implementation
- Group procurement local coordination
- hardware and software management (lifecycle, IMACD, inventory, licenses)
- Managed Printing solution

Results:

New service organization has reduced resolution times by 40%; new methods and tools reduced time-to-desk for new workstations by 70%, allowing to migrate 650 PCs in 3 months with 4 Technicians only. The unified Managed Printing solution I implemented has reduced printers and multifunctions maintenance times and costs by 40%.

2000 - 2005



IT Manager

Cohn & Wolfe srl - Milano (*Communication and PR Agency*)

Reporting to Managing Director I innovated and optimized IT management, realizing the first Group migration to **Microsoft Active Directory** and introducing a robust **CRM** solution.

I also introduced **Operating Lease** on assets for all Group Agencies, gaining an effective and streamlined hardware management.

1993 - 2000



IT Manager

Smith & Nephew srl - Agrate Brianza (MB) (*Healthcare International company*)

Reporting to CFO I effectively automated **invoicing** and **reporting** procedures and I realized an integrated **tender management system**; I therefore obtained a 25% reduction in backorders and in errors during tender redaction, greatly improving effectiveness and profitability.

I actively participated in 3 **acquisitions** and acted as a local Project Leader in Group's ERP implementation (BPCS).

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Side projects

- I hold workshops on **Information Security Awareness**, especially aimed at schools.
 - I am involved in **Linux** and hardware reuse, restructuring school PC labs
 - I cooperate organizing **Free Software** events (Linux Day, Open Space Scuola).
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Personal information

- Born in Milano on October 5, 1966
- Maturità Scientifica
- Fluent in English